

Concur Release Notes	
Concur Travel – Resolved Issues – Professional	
Month	Audience
Release Date: January 12, 2019 Initial post: Tuesday, February 05, 9:00 PM PT	Client FINAL

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Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 11 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-74343	GDS-Car-Delivery or Collection information changes when Car is added to an existing itinerary-Amadeus	CRMC-125031
CLQ-74830	Rule Parts "Flights are International" and "Flights are Inter-Region" in Itin Rule Groups	
CLQ-75419	Travelfusion: Add B2B Credentials for American Airlines and Lufthansa Group	
CLQ-75563	Support SR Line Type in Amadeus PNR Finishing Templates	SS-22210, SS-18869

Customer Cases

Key	Title	Linked Issues
CLQ-64016	Travel Policy-Rules-Rule "Notify Manager" doesn't send notification email if Request is created	CRMC-109220
CLQ-65605	OTH segment is not written out after cancellation when hotel/car in the itinerary	CRMC-112653, CRMC-127486
CLQ-70048	DC-Booking.com-Hotel Reservation not reflected in the GDS, passive segment not created	CRMC-117754
CLQ-70872	Air-Sell Request-Alaska Airlines-Exchange-UNABLE TO REPRICE FOR AUTOMATED AND MANUAL REISSUE-Sabre	CRMC-118534
CLQ-71405	GDS-Air-FLIGHT FIRING AIR FRANCE ON SABRE	CRMC-119973
CLQ-71804	Data Transfer-Unable to Import/Export Hotel Discounts-Apollo	CRMC-120794

Key	Title	Linked Issues
CLQ-72656	ACDC: Unable to book AC-No fare found error while skipping A La Carte option	CRMC-112645, CRMC-111930
CLQ-72721	Travel policy-Rules-Policy violation written multiple times in notify Manager email	CRMC-116950
CLQ-73210	DC-Groundspan-Users getting error when trying to book ground - "Pipe run exception...Error caught in pipe "Limo Sell"...OutputData is a required setting"	CRMC-123229
CLQ-73533	DC-Travelfusion- Parsing error in Prebooking request - .asp	CRMC-124044
CLQ-74184	DC-Travelfusion-Assigned location of the arranger is sent for the traveler to Travelfusion	CRMC-125195
CLQ-74215	GDS-Trip Clone- Flight rule ignored when cloning trip	CRMC-125156
CLQ-74641	Profile-User Profile-Unused Ticket dollar value drops ending zero in the cent field within the Unused Ticket screen and sends to Sabre incorrectly	CRMC-125572
CLQ-74916	Amadeus Car Shop returns total free miles as free miles per day	CRMC-126160
CLQ-75110	GDS-Air-Avianca included K class as a Business Promo Fare	CRMC-126439
CLQ-75266	Rwandair Express P-Class Displayed as First Instead of Business	CRMC-126718
CLQ-75440	GDS-Air-Cathay W Class Premium Economy Fare displaying as Economy in Concur - Sabre	CRMC-125040
CLQ-75514	Profile-FOP-User profile or hotel guarantee card is charging for Agency Processing fee instead of Ghost card	CRMC-109563, CRMC-111491, CRMC-125168
CLQ-75949	SNCF - Fix merged Fare Rules text	CRMC-128116

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Concur Travel – Resolved Issues – Professional	
Month	Audience
Release Date: February 9, 2019 Initial post: Thursday, February 14, 12:15 PM PT	Client FINAL

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Enhancements 1

Customer Cases 1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 17 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-71667	Express Checkout: Error Message Handling for Duplicate Booking - Short Term Solution	
CLQ-71669	Express Checkout: Error Message Handling for Fare Mismatch - Short Term Solution	
CLQ-72259	Update interstitial with HIG Spinner and messaging	
CLQ-75839	Enable and display spinner while fetching options	
CLQ-76068	Trainline - Seat Reservation - part2	
CLQ-76231	Branded Fares: Add WestJet (WS) to "Complex Brands" List for Travelport	
CLQ-76440	Porter Airlines - Porter Realigned Their Brands and Brand Mapping in December 2018 Need to Update ASAP	

Customer Cases

Key	Title	Linked Issues
CLQ-55573	GDS-Air-Error bkg mixed carriers w companion-Wspan	CRMC-101797
CLQ-59817	DC-Amtrak-PNR in GDS has incorrect data in Time Arrival /AR-field	CRMC-105304
CLQ-63144	GDS-Hotel-Confirmed rate is different than the selected rate-Apollo	CRMC-109567, CRMC-121716

Key	Title	Linked Issues
CLQ-63675	Flight duration times incorrectly displayed when time zone difference	CRMC-110190, CRMC-111076, CRMC-111446
CLQ-68750	DC-Cleartrip-Error when searching for MAA-RJA route	CRMC-116154
CLQ-68988	Air-Non Pricing-direct flights are not showing in the Travel Graph	CRMC-116477, CRMC-122154, CRMC-123189
CLQ-69072	Air-Shop Request-Negotiated rates not showing for some BA Mixed cabin flights in Concur, available in GDS-Sabre	CRMC-129942, CRMC-116500
CLQ-69284	DC-ACDC-Seat map is blank after purchasing flight.	CRMC-116951
CLQ-70873	Profile-Sabre Profile- Special Characters are not being removed from the name field before being sent to GDS	CRMC-118505
CLQ-71277	DC-WNDC-Booked with mixed content - Corporate Discount is not taken on GDS segment.	CRMC-115888
CLQ-72414	Flex Faring - Need Database Update for RBDs (BICS) and Brands for Porter Airlines/PD	CRMC-122071
CLQ-72919	Sponsored Guest can still book travel after sponsorship date has expired	CRMC-120682,
CLQ-74174	Profile-FOP-Concur not accepting Discover Card which starts with 65	CRMC-124431
CLQ-74483	Profile-Sabre Profiles-Sync Not Working for XML Sync using SureWare	CRMC-125209
CLQ-74967	GDS-AIR-Concur show Premium Economy class as First class-Sabre-ICANN.	CRMC-126411
CLQ-74992	GDS CAR - Alamo - Rental Car amount displayed incorrectly	CRMC-126165
CLQ-75449	DC-Cleartrip -Incorrect fare displayed in Review and Reserve Page	CRMC-127212, CRMC-123199
CLQ-75710	GDS-AIR-EI AL Israel's Premium Economy fare is shown as Economy in Concur	CRMC-127450
CLQ-76021	3rd PTY-Galileo-Qantas Faring Issue - Australia Galileo	CRMC-127120
CLQ-76032	GDS-Car-daily kilometers for multiple days is not showing correctly-Amadeus	CRMC-128435
CLQ-76077	DC-Booking.com-All Policy violation reasons is showing even booking for hotel only-Sabre	CRMC-128150
CLQ-76099	GDS-Air-Express Checkout Issues	CRMC-128632
CLQ-76121	GDS-Air-Bic Update-Economy class of Aigle Azur Airline showing as First class in Concur-Amadeus	CRMC-128662
CLQ-76194	Profile-XML Sync-Profile purging to GDS is not working through TSPM sync	CRMC-127732

Key	Title	Linked Issues
CLQ-76257	GDS-AIR-Class of service A for Hainan Airlines labelled incorrectly	CRMC-128871
CLQ-76279	Travel Policy-Custom Text-Hotel Search Message Displaying Twice	CRMC-128461
CLQ-76284	Free checked bag link for EL AL needs to be updated	CRMC-128634
CLQ-76668	Direct Connects: no cancellation Email sent for trips where we don't create GDS booking	CRMC-109928, CRMC-121349, CRMC-126572, CRMC-128862

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Release Date: March 16, 2019 Initial post: Tuesday, March 19, 7:00 PM PT	Client FINAL

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Enhancements 1

Customer Cases 1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 22 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-66446	3rd PTY-Hertz-Add CZMR car type to our car shop request	CRMC-111490
CLQ-75711	Add to the TMC Customer Configurations report	
CLQ-77105	Amadeus Finishing - SR Line Type Adjustment	
CLQ-77108	Amadeus/Altea: CLID SSR should not be passed in common itin	
CLQ-77371	Branded Fares: Add Alaska Air to "Simple Brands" List for Travelport	CRMC-130345, CRMC-131195

Customer Cases

Key	Title	Linked Issues
CLQ-55972	GDS-Air-F9-Search by Price-Flight not appearing	CRMC-101631
CLQ-61813	DC-Sixt-passive segment created with generic city code instead of an airport code	CRMC-108451
CLQ-62524	AirSell with Alternate Connector got error with Sabre	
CLQ-63144	GDS-Hotel-Confirmed rate is different than the selected rate-Apollo	CRMC-109567, CRMC-121716
CLQ-63978	Travel Policy-Rules-Flights are inter-region Rule not working for Multi City Search	CRMC-101418, CRMC-110654
CLQ-65883	DC-Sixt-Car results not returned when users have ZL and/or ET car reward numbers in profile. This CarExpressNo is not valid	CRMC-112541

Key	Title	Linked Issues
CLQ-67968	TripItToConcur - ItinServices interpreting AUD as USD	CRMC-115346, CRMC-118543
CLQ-68120	BookingServices DateUtilsWrapper GetMonthName Methods Return Day Names	
CLQ-68257	DC-Groundspan-Cancelling Hertz also incorrectly cancelled Groundspan	CRMC-115700
CLQ-69418	Travel Policy-Rules-Rule to Hide Results on Refundable fares is not engaging	CRMC-114915
CLQ-70569	AIR-Non Pricing Issue-unable to reserve flights when the seat preference is Middle seat-Worldspan	CRMC-117527
CLQ-71310	Amadeus-Braathens Regional Aviation not displayed when flex faring is enabled	CRMC-117720
CLQ-71947	Travel Policy-Rules to block Basic Economy are not triggering for mixed-carrier split	CRMC-117649, CRMC-117599
CLQ-72731	3rd PTY-Sabre-W class on BA is listed with two different names based on search-Sabre-Expeditors Intl of Washington	CRMC-122129, CRMC-129353
CLQ-73215	GDS-Hotel-Unable to cancel Hotel	CRMC-121655
CLQ-73216	GDS-Hotel-Users are getting an error while cancelling hotel reservations in Concur-Sabre	CRMC-121944
CLQ-73363	DC-WNDC-Guest Booking Rapid Rewards Number not appearing on Concur itinerary	CRMC-107109
CLQ-73651	DC-WNDC-Error returned when cancelling all air from a trip on hold when trip also contains car/hotel (Not a valid eTicket PNR.Pass a valid eTicket PNR)	CRMC-122270
CLQ-73869	3rd PTY-Amex Direct-DC-Amex Direct-Hotel booking contains no active segments in trip library	CRMC-124721
CLQ-73889	GDS-Hotel-Configuration-Hotel default mileage search not working	CRMC-123573
CLQ-74149	TripIt link on the itinerary view page is not working (for people that don't have TripIt)	CRMC-120281
CLQ-74630	Unable to Click Fare tab in Rules and Restriction pop up in Review and Reserve page for LCC Airlines	CRMC-125545
CLQ-75112	Profile-Sabre Profiles-Profile Sync Process is changing the Passport Nationality to be the same as the passport country of issuance field.	CRMC-126434
CLQ-75436	Worldspan: FXD Modifier not working on "Simple" Branded Fare Stores, such as Alaska Air (AS)	CRMC-129872
CLQ-76035	Confirmation getting generated in Cleartrip but getting error in Concur booking flow	CRMC-128064

Key	Title	Linked Issues
CLQ-76182	Profile-Sabre Profiles-The space is being removed between First Name and Last Name of the EMERGENCY CONTACT name when syncing profiles from the GDS and upon air searches	CRMC-128439
CLQ-76183	PROFILE-USER PROFILE-Users seat preference is being removed from the Concur Profile after booking reservation if the Seat Selection field is not also filled in	CRMC-128356
CLQ-76273	DC-HRS-Users getting error (HTTP 500) when trying to send itinerary email from Concur when reservation contains air and HRS hotel	CRMC-123113, CRMC-129582, CRMC-104778, CRMC-112872
CLQ-76287	GDS-Air-Error due to Duplicate Delta segments booked on a multi-city itinerary with DL and AA-Apollo	CRMC-128673
CLQ-76410	PROFILE-Sabre Profile-Profile seat codes for Don't Care do not match TSG Guide	CRMC-128851
CLQ-76547	Travel Policy-Rules-Show but don't allow 6 hour in advance rule is not working when Wilmington DE is used	CRMC-127395, CRMC-128449, CRMC-128142
CLQ-76584	GDS-Air-Some fares of Vueling airlines which belong to economy class are shown as First or Business class in Concur	CRMC-129250
CLQ-76895	GDS-Air-Amadeus showing non-refundable fares when we select show me refundable fares only	CRMC-129260
CLQ-76935	Profile-FOP-Hotel-ABS-Virtual Payment Conferma - Amount of hotel stay transmitted does not match rate change booking - Worldspan	CRMC-123425
CLQ-76950	TripLink: Sending STA itinerary to plans@concur.com is parsing out Manchester, Boston, US and not Manchester, UK (MAN)	CRMC-129606
CLQ-77063	3rd PTY-Sabre-Exch-Air-unable to reprice for automated and manual reissue	CRMC-129482
CLQ-77072	Amadeus-For Mix class search, no Refundable fare returns	CRMC-125736
CLQ-77109	Profile-User Profile-User receives an error after logging in	CRMC-128374, CRMC-128543
CLQ-77166	GDS-Seat Finder-Users getting message that seat finder encountered a problem	CRMC-129911
CLQ-77170	GDS-Seat Finder-Users getting message that seat finder encountered a problem	CRMC-129911
CLQ-77266	Profile-Self Reg-Admins unable to self reg approve multiple users at one time	CRMC-129885
CLQ-77276	[iOS/Android]500 Internal Server Error when booking via Mobile	CRMC-129651
CLQ-77286	GDS-Air-Economy class of service - I in Aigle Azur Airline showing as Business class in Concur-Amadeus	CRMC-130164

Key	Title	Linked Issues
CLQ-77431	CX refundable non-stop flights not showing in tool when we select show me refundable fares only	CRMC-129428
CLQ-77575	GDS-AIR -Class of service A for SN Brussels Airlines labelled incorrectly	CRMC-130730
CLQ-77607	AIR-Non Pricing Issue-TRAVEL TEMPLATE - Rail template editing generates 500 error	CRMC-112346, CRMC-112655
CLQ-78005	Travel Policy-Rules-Missing 7M8, 7M9 in the Lookup table for the Aircraft code to build rules-Sabre	CRMC-131220, SS-26651

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Month	Audience
Release Date: April 13, 2019 Initial post: Thursday, April 18, 5:15 PM PT	Client FINAL

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Enhancements 1

Customer Cases 1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 13 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-62127	AIR - Shop Request - First class showing as Business in Concur for AA flights	CRMC-105041
CLQ-62399	Support new AF Abonnement process, Part 1	CRMC-117620, CRMC-108070, CRMC-118270
CLQ-76179	GDS-Air-LVMH-AF Premium Economy A is showing first and S and W class is showing Economy in Concur-Amadeus	CRMC-128695
CLQ-78014	Support new AF Abonnement process, Part 2	CRMC-117620, CRMC-108070, CRMC-118270
CLQ-78044	BIBE- Text Online ticket validity	

Customer Cases

Key	Title	Linked Issues
CLQ-58016	Profile-Credit Cards - AIDA Functionality present on Standard sites when its not supported	CRMC-104386
CLQ-59375	AIR - Non Pricing Issue - Air Choice One (3E) is no longer Instant purchase carrier	CRMC-105217, CRMC-106936
CLQ-63397	Profile-User Admin-Company Groups not converting "&" properly	CRMC-110066, CRMC-110986
CLQ-64300	AIR-Sell Request-Incorrect Fare filing returns at sell; First class shows as business	CRMC-109621
CLQ-66240	Unable to complete booking when All Trips Require approval is engaged	CRMC-112463

Key	Title	Linked Issues
CLQ-66304	AIR-Non Pricing Issue-Concur segment select is incorrect when car/hotel added to an Air reservation-Worldspan	CRMC-110518, CRMC-121563
CLQ-69046	AIR-Shop Request-British Airways wrong class description	CRMC-116329
CLQ-71724	GDS-Hotel-Concur does not acknowledge the Cancellation number received from Certain Hotel-Galileo	CRMC-120141
CLQ-72514	Air-Shop Request-No BOS-ORD flight results with Lane enabled-Apollo	CRMC-121699
CLQ-72578	Profile-FOP- AirPlus - DBI field mapping not working	CRMC-121471
CLQ-72599	DC-Cleartrip-Unable to cancel LCC via Cleartrip and GDS segment together with non GDS Hotel in same PNR	CRMC-121861
CLQ-73001	templates-finishing-Trip/AIR_SELECTED_VENDOR element	CRMC-122768
CLQ-73495	Request - Booking not transmitted to BCD Travel	CRMC-123556
CLQ-74640	GDS-AIR-Air NZ Seats to Suit Product Name Change	CRMC-125718
CLQ-74777	GDS-Air-Galileo-discount not applied with Pre-ticket exchange	CRMC-126002
CLQ-75722	TF: Cost of Ticket Appears Twice on Concur Itinerary	CRMC-124275, CRMC-130304
CLQ-76154	DC-WNDC-Last 4 digits of CC used on WNDC booking not showing on E-Receipt -- TSG shows that it should	CRMC-125244
CLQ-76935	Profile-FOP-Hotel-Virtual Payment Conferma - Amount of hotel stay transmitted does not match rate change booking - Worldspan	CRMC-123425
CLQ-77374	GDS-Hotel-hotel shown sold out, but fares available in gds. Amadeus	CRMC-130142
CLQ-77550	GDS-Air-Economy class (Z) is shown as Business for Norwegian Air in Concur	CRMC-130522
CLQ-77645	United Airlines - RBD "A" Mapped to Incorrect Cabin/Premium Economy/Need to ADD RBD's "O" and "R"	CRMC-131095, CRMC-127832
CLQ-77728	General-Emails- Hotel Itinerary - no phone contact included for hotel	CRMC-130808
CLQ-77736	GDS-AIR-Aer Lingus Economy cabin class "C" returned as Business (displayed as "Premier") in search results	CRMC-130671
CLQ-77776	HYATT Hotels not available in Concur but available in Native Amadeus	CRMC-130731
CLQ-77977	Finishing for User Abandoned Cleartrip Bookings	CRMC-125840
CLQ-78073	GDS-Car-User cannot book Avis rental car from TXL	CRMC-131293
CLQ-78540	GDS-AIR-Requesting New Copa Logo	CRMC-131526
CLQ-78620	DC-Air-Travelfusion does not return any results	CRMC-132218

Concur Release Notes	
Concur Travel – Resolved Issues – Professional	
Month	Audience
Release Date: May 11, 2019 Initial post: Tuesday, June 04, 5:00 PM PT	Client FINAL

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Enhancements 1

Customer Cases 1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 8 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-78046	Retire Amadeus Reporting Setting	
CLQ-78708	Remove Discount Code Substitution for TripLink Discount Code for Air Partners	

Customer Cases

Key	Title	Linked Issues
CLQ-68222	Southwest Airlines no amount in Travel Request	CRMC-115472
CLQ-71288	Amadeus + DC or Alt GDS: Estimated total trip cost missing from itinerary pages and approval email	CRMC-112597
CLQ-73212	Profile-Sabre Profile -SNCF Companion bookings - creates separate PNRs but in lead Pax name only	CRMC-123277
CLQ-73366	GDS-Air-Iberia shuttle flights remarks not showing in the return segment in Travel Details Overview Page-Amadeus	CRMC-123191
CLQ-74476	GDS-Car-Car rental "Location details" link displays an error for all Airport locations-Sabre-Acome	CRMC-125493
CLQ-75263	GDS-AIR-Z class appears twice with conflicting refundability rules-Sabre	CRMC-126958, CRMC-133046, CRMC-126740, CRMC-120092
CLQ-76616	Profile-FOP-Guest bookings charged to Ghost Card vs Temporary Card on Sabre	CRMC-127322
CLQ-76953	Fix SK for Amadeus Flex Faring	CRMC-129032

Key	Title	Linked Issues
CLQ-77456	3rdPTY-Travelport Rapid Reprice Exchange-Exclude Unbundled Economy Fares is enabled but DL E class booked post tkt exchange-Apollo/Worldspan	CRMC-130581
CLQ-77777	Worldspan: duplicate phone numbers in PNR - fix for car only	CRMC-116606
CLQ-78677	GDS-Car-Avis intermediate cars not showing as available in Concur for searches within Italy.	CRMC-131367
CLQ-79082	GDS-Air-Tui airlines displays P class as First class instead of Economy-Galileo	CRMC-132986
CLQ-79142	GDS-AIR-AF Subscription price changes after user confirms the reservation - Amadeus	CRMC-133074
CLQ-79150	Reporting-Trip Library-Unable to view trip details-Sabre	CRMC-131588
CLQ-79398	Unexpected system error - Time Zone Issue - Create OPI to fix	CRMC-133368

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Release Date: June 8, 2019 Initial post: Tuesday, June 11, 3:30 PM PT	Client FINAL

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Enhancements1

Customer Cases1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 5 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-62980	**June** Worldspan/WNDC: Passive Segment format needs to designate arrival date	CRMC-105123
CLQ-71432	Email - Replace hard-coded text segment in approval notification email	CRMC-111124, SS-21683
CLQ-79282	Amadeus AF ABT: Name Mismatch Error Handling	
CLQ-79354	Abonnement for Sabre - Use multiple identifiers	CRMC-107611
CLQ-79455	View Travel Agency - Add Row for Credential Pseudo City in Addition to Booking Pseudo City	
CLQ-79844	Branded Fares: Add Virgin Atlantic (VS) to "Complex Brands" List for Travelport	

Customer Cases

Key	Title	Linked Issues
CLQ-59793	GDS - Hotel - Concur is showing a different rate in Availability, Review and Reserve page and to the rate showing in the Rules and cancellation policy	CRMC-105153
CLQ-65473	Profile-Custom Profile Fields-cannot remove unused custom user field	CRMC-107665
CLQ-75018	GDS-Air-NZ fares are noted as Seat+Bag on Itinerary	CRMC-125490
CLQ-75829	Profile-User profile-Language-Incorrect wordings in 'Air Travel Preferences' section in Latin Spanish	CRMC-127495

Key	Title	Linked Issues
CLQ-76224	DC-TripSource-Hotel not removed from GDS PNR when canceling single hotel from a reservation containing multiple hotels	CRMC-129979, CRMC-123977
CLQ-77911	3rd PTY-Travelfusion Transavia France-Airplus card not appearing as a FOP	CRMC-130991
CLQ-77965	Profile-Sabre Profiles-Sync Not Working for XML Sync using SureWare	CRMC-125209
CLQ-78238	DC-Travelfusion-Sporadic display of price zero in booking.com hotel search results	CRMC-131470
CLQ-78249	Update NZ for Flex Faring	CRMC-130180
CLQ-78935	DC-ACDC-Flight Pass showing in incorrect fare bucket	CRMC-105212
CLQ-79297	GDS-Discounts-Discount negotiated Hotel Rate not Displaying in Concur, shows in GDS-Worldspan	CRMC-133192
CLQ-79395	GDS-Discounts-Hotel imports-Most Preferred preference wording not showing correctly for non-GDS hotel imports-Sabre	CRMC-133364
CLQ-79422	GDS-Car-Amadeus-HERTZ:Users booked car segment that appeared 3-4 times in PNR with different CF	CRMC-133394, CRMC-133413, CRMC-133393
CLQ-79450	EMEA DC: As soon as the user logs in they receive an error 500 on the main SAP Concur page and Travel page	CRMC-128160, CRMC-128374
CLQ-79581	GDS-AIR-Flights greyed out when Refundable Check box is selected-Sabre	CRMC-133732
CLQ-79834	GDS-AIR- Price for Premium Economy combine with Business class of service not showing as an option, available in GDS-Amadeus(cut 2)	CRMC-125164
CLQ-79897	DC-SNCF- Unable to book SNCF due to the error	CRMC-134141

SAP Concur Release Notes

Concur Travel – Resolved Issues – Professional

Month	Audience
Release Date: NO RELEASE FOR JULY 2019	SAP Concur Client

No Cases for July 2019

SAP Concur Release Notes	
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Month	Audience
Release Date: August 17, 2019 Initial post: Monday, August 26, 2:15 PM PT	Client FINAL

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Enhancements 1

Customer Cases 1

Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 19 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-77760	Worldspan: Enable and Hide "Use FSR for general fare store (no discount code)" travel config setting	
CLQ-78574	AllBrandsPricing - use in View More Fare PART I	
CLQ-78577	Improved access to ExC	
CLQ-79417	Add support for multiple data regions to Exchange/O365 calendar integration	
CLQ-79572	GDS-Air-Paid preferential seats getting auto assigned - Sabre	CRMC-133004, CRMC-133772
CLQ-80015	Branded Fares: Add Aegean Airlines (A3) to "Complex Brands" List for Travelport	
CLQ-80273	Show text for rail station names on segment even if code does not match	
CLQ-80691	AllBrandsPricing - use in View More Fare - PART II	CRMC-134940

Customer Cases

Key	Title	Linked Issues
CLQ-59163	DC-SNCF-Search for "Any" class by schedule returns only one cabin (First or Second)	CRMC-104827
CLQ-65581	Trainline - incorrect fee handling	CRMC-110147

Key	Title	Linked Issues
CLQ-70528	GDS-Car-National Rental Car Daily mileage display misleading	CRMC-118398
CLQ-71276	AIR-Sell Request- DOCS sent three times when booking itinerary which involves three different carriers	CRMC-112044
CLQ-71402	Air-Sell Request-Concur segment select is incorrect when car/hotel added to an Air reservation-Sabre	CRMC-119931
CLQ-72843	Request Approval Time Already Expired before Request Created	CRMC-113635, CRMC-121422, CRMC-124095, CRMC-125499, CRMC-129123, CRMC-132761, CRMC-127653, CRMC-128073, CRMC-128151, CRMC-130673, CRMC-131131, CRMC-132406
CLQ-74250	GDS-Air-Unable to book Charter flights when shopping by Schedule-Apollo	CRMC-124248
CLQ-74867	Travel Policy-Rules-Travel policies not working when custom messages are removed from rule	CRMC-108135
CLQ-76181	GDS-Car-250 kilometers is displaying incorrectly in Travel details page	CRMC-127148
CLQ-76389	SIXT SWMR and ILMR naming needs to be corrected in both, English and German	CRMC-128114
CLQ-76849	Template-Finishing-Conferma Virtual Payment File Finishing Issue VIRTUAL_HOTEL_PROPERTY_ID missing	CRMC-129350
CLQ-77178	GDS-Car-Adding logos for Unidas -SABRE	CRMC-130077
CLQ-77626	General-Custom Trip Fields-Company Locations-Template does not allow search company locations	CRMC-130813
CLQ-77753	GDS-Car-Full-size SUVs displaying only with 7 seats-Sabre	CRMC-130527, CRMC-135873
CLQ-78042	Templates-Finishing-EMEA/Various Markets - Finishing failed due to simultaneous changes	CRMC-131057
CLQ-78239	GDS Air-HQ-Trip duration changes after the lower fare is returned when selecting multi-carrier flights-Amadeus	CRMC-131081
CLQ-78982	Seat information missing on itinerary	CRMC-127918
CLQ-79192	GDS-Air-Incorrect baggage fees for AC flight shown in the AC fare info link for Comfort fare-Amadeus	CRMC-133044
CLQ-79236	GDS-Air-Business Class not showing when searching as Business on routings where it is offered and available-Sabre	CRMC-133041, CRMC-134151, CRMC-135211

Key	Title	Linked Issues
CLQ-79307	[Escalated] Car-FOP-corporate credit card not available for Europcar booking	CRMC-120212
CLQ-79414	Phase 3: Templates-Finishing-Elements missing from finishing	CRMC-123069
CLQ-79570	GDS-Air Error - Unknown error trying to store fare - Sabre	CRMC-133509
CLQ-79586	GDS-CAR-"Special offer car" not showing in car matrix	CRMC-133579
CLQ-79691	Ramada Bucharest Parc - no cancellation rules displayed in pop-up when cancelling this hotel only the check box that the user agrees to the cancel policy which is NOT there	CRMC-129703
CLQ-79719	GDS-AIR-The Comair (MN) economy fare (D) displays as business when it's combined with BA Economy fares/ in route JNB-DUR	CRMC-133154
CLQ-79810	GDS-Air-AA Main Cabin Flex mismatched refundability-SABRE	CRMC-133060
CLQ-79826	Reporting-Itinerary-Email Feature from the Flights Results is not Displaying Correctly	CRMC-134122
CLQ-79925	General-Network/Connectivity-Test Agent Password not working correctly for Sabre	CRMC-134085
CLQ-79951	Travel Policy-Rules-Issue with flight rule "Operating airline is not in"	CRMC-134266
CLQ-80085	GDS-Air-User prompted to enter airport again when changing the date of search request-Amadeus	CRMC-133445
CLQ-80172	GDS-AIR-Apollo seat selection in "Review and reserve flight" page is not selected. Even the same seat can be booked.	CRMC-133340
CLQ-80256	DC-Cleartrip-Flight results are not appearing in Concur when search with roundtrip on MAA-CNN segment	CRMC-134634
CLQ-80257	Delta Airlines - "W" RBD Mapped Incorrectly for International Flights in Comfort +	CRMC-135143, CRMC-135368
CLQ-80309	GDS-Air- Incorrect baggage displayed in Concur for Air India itinerary- Galileo	CRMC-134861
CLQ-80343	Travel Policy-Rules-Error 500 when clicking Travel Policy/Travel Admin	CRMC-135322
CLQ-80382	Reporting-Itinerary-Email Feature from the Flights Results is not Displaying Correctly	CRMC-134122
CLQ-80410	Travel Policy-Rules-AC Basic fares not allowed on domestic flights	CRMC-131628

Key	Title	Linked Issues
CLQ-80491	GDS - Air -Non Refundable fare displayed when doing a search enabling "Refundable only Air fares"- Sabre	CRMC-134366
CLQ-80493	Air Vistara - Flex Faring Update	CRMC-135317
CLQ-80521	GDS-AIR-hangs while searching flights from SIN-SYD only for 9 Aug-Sabre	CRMC-135385, CRMC-135348
CLQ-80697	Outtask: code_airport_iata table has incorrect timezone entries	CRMC-130723
CLQ-80698	Afghanistan Standard Time being the default when Airport code is not found in DB	CRMC-130723
CLQ-80708	GDS-Air- Shop by Schedule does not return government contract carrier (CPP fare)- SABRE	CRMC-134245
CLQ-80750	TF: Unable to Book a Flight Error due to Type Mismatch	CRMC-136441
CLQ-80764	Finishing-Finishing doesn't trigger for bookings sent to offline approval queue	CRMC-136327
CLQ-81516	DC-Cleartrip-There may be a problem with the reservation system - Error Message received From Cleartrip - and is shown in Concur as well- However Trip is confirmed with the Airlines	CRMC-137935

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Month	Audience
Release Date: September 21, 2019 Initial post: Tuesday, October 22, 5:00 PM PT	SAP Concur Client FINAL

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Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 10 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-81044	AllBrandsPricing - use in View More Fare - PART III	CRMC-134940

Customer Cases

Key	Title	Linked Issues
CLQ-73646	Flight duration does not match the GDS flight duration	CRMC-122441
CLQ-75960	Travel Policy - Rules - AIR - First Class can be book for Scoot Airlines	CRMC-128146
CLQ-78291	GDS-Car-Hertz delivery and collection request receive error "CONTACT PHONE NUMBER REQUIRED FOR DELIVERY"	CRMC-131451
CLQ-78815	GDS-Air-Business class returned as Economy in Concur on Copa Airlines-Sabre	CRMC-132522
CLQ-79568	GDS-Shop Request-Travel is showing B on UA as Premium Economy, but B is just Economy	CRMC-133429
CLQ-79776	Delta Business Fares not returned in the fare search.	CRMC-131641
CLQ-79885	WN: Wrong Payment Type on E-Receipt	CRMC-133275
CLQ-80024	GDS-Air-Fares display twice-one as Refundable and one as Non-Refundable-Sabre	CRMC-134331

Key	Title	Linked Issues
CLQ-80266	GDS - Air - LOT Polish Airlines Business class RBD displayed as First class - Sabre	CRMC-135091
CLQ-80393	GDS-Air-Eva Air Economy class A, incorrectly tagged as First class in Concur	CRMC-135230
CLQ-81007	GDS-Air-Economy class RBD displayed as First class in Concur - Amadeus	CRMC-135829
CLQ-81125	GDS-Hotel-Concur not moving past warning box of trip booked without a hotel-Sabre	CRMC-134190
CLQ-81171	GDS-Air-Bulgaria Air (FB) RBD "F" displayed as First class - should be Economy	CRMC-137340
CLQ-81216	Revert Previous Changes - Profile-FOP-No FOP moving into PNR for Land Only/Car Only when set to always use this card	CRMC-134583
CLQ-81261	Default Search Window (Travel Search) using Domestic Setup when booking from Approved Request ID	CRMC-137190
CLQ-81343	GDS-Air-Philippine Airlines does not shown Checked Baggage link - View: Philippine Website is not a URL-Sabre	CRMC-137547
CLQ-81502	GDS-AIR-Premium Economy cabin of Vietnam Airline on fare detail of search result shows as Business class	CRMC-137439
CLQ-81578	DC-Travelfusion- Wizz Airlines does not shown Checked Baggage link - View:Wizz Air (Hungary) Website-is not a URL-Amadeus	CRMC-137867
CLQ-81659	Profile-FOP-No FOP moving into PNR for Land Only/Car Only when set to always use this card	CRMC-134583
CLQ-81743	Templates-Finishing-Reservation not sent to ticketing queue	CRMC-138324
CLQ-81773	Disqualify ExC when Delayed LLF is used	CRMC-138236
CLQ-81977	Air-Refundable column shows Yes for fare, but when completing the Concur Booking the itinerary shows it as nonrefundable-SABRE	CRMC-134915
CLQ-82141	Meetings-3rd Party-Cvent to Concur Login - challenge locating profile details	CRMC-138906
CLQ-82275	Travelfusion: company name that contains "&" causes XML parsing error	CRMC-139473
CLQ-82548	Hotfix to fix TripLink and Meeting Issues	CRMC-138906

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Month	Audience
Release Date: November 9, 2019 Initial post: Tuesday, November 12, 3:00 PM PT	SAP Concur Client FINAL

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Enhancements

Key	Title	Linked Issues
In addition to the enhancements listed here, there were 13 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-81718	Worldspan brandtier support	CRMC-137411
CLQ-81720	Apollo/Galileo brandtier support	CRMC-131423
CLQ-82113	Search by Schedule - Non-Combinable Flights	SS-13739

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Key	Title	Linked Issues
CLQ-71275	Profile-FOP-Encountered Error setting credit card	CRMC-116928
CLQ-76234	GDS-Air-Concur showing seat as being free, GDS shows a cost for the seat-Sabre	CRMC-128794
CLQ-78950	SABRE ONLY - Carrier Code "O3" Incorrectly mapped and should be Renamed "Corp Charter"	CRMC-135677
CLQ-80170	Profile-FOP-Wrong CC written as FOP when booking Hotel DC + AIR in Worldspan	CRMC-130016
CLQ-80176	GDS-AIR- Concur just offer LATAM BRAZIL flight results when search by price if removed from preferred carrier list	CRMC-134054, CRMC-134805
CLQ-81064	GDS-Air-Concur showing C class on Volotea Airlines as First Class, is Economy in the GDS-Sabre	CRMC-137044

Key	Title	Linked Issues
CLQ-81215	DC-Evolvi-Error "We were unable to connect to the reservation system properly for your company's travel agency." on punchback, booking confirmed with vendor but not in Concur	CRMC-137100
CLQ-81263	GDS-Air-Air India(AI) flight results are not appearing in Concur with Roundtrip search-Galileo	CRMC-137268
CLQ-81397	GDS-Air-Fly Dubai showing A as First Class when it is Economy-Sabre	CRMC-137695
CLQ-81486	GDS-Air-DL "W/S"RBD Mapped Incorrect for Domestic Flights in Comfort +-Wspan	CRMC-137470
CLQ-81525	IMPL - KLM Fares not labled correctly when Corporate rate booked	CRMC-137505
CLQ-81609	Travelfusion DC Standard edition cannot enable B2B suppliers	CRMC-138065
CLQ-81857	GDS-Discounts-Hotel Negotiated Rate only shows up for some users when they are in the same rule class-Apollo	CRMC-134705
CLQ-81992	GDS-Air-SQ-Concur showing L class as Economy, In GDS shows as Premium Economy-Amadeus	CRMC-138970
CLQ-82115	CRMC: General-Guest Booking & companion Function-Concur not requiring all TSA info	CRMC-134677
CLQ-82197	CRMC -GDS-Air-Concur showing seat as being free, GDS shows a cost for the seat-Sabre	CRMC-128794
CLQ-82220	GDS-Air-Economy class of service showing in Concur instead of Premium Economy for Singapore Airlines	CRMC-139266
CLQ-82221	GDS- Air-Nordavia Airline Economy class RBD displayed as First class in Concur-Sabre	CRMC-139213
CLQ-82223	Air Vistara -Lowest fare not offered for ECO Standard Fare Bucket(3)picked during Flex faring Search after Aug release -Galileo	CRMC-138736
CLQ-82251	Travel policy-Approval-Approval deadline before ticketing deadline-Amadeus	CRMC-133466
CLQ-82260	Profile-FOP-Two FOP moving into PNR	CRMC-133998
CLQ-82324	CRMC: GDS-Air-Air Astana Airlines does not show Checked Baggage link - View: Kazakhstan: Air Astana Website is not a URL	CRMC-139464
CLQ-82376	CRMC - GDS-Air- Incorrect baggage displayed in Concur for Air India itinerary- Galileo	CRMC-139096
CLQ-82388	CRMC: GDS-Air-Check Baggage link-the "View: Copa Airlines Website" text visible without hyperlink to a URL-Sabre	CRMC-139587

Key	Title	Linked Issues
CLQ-82489	GDS-Air-Alternate Source Galileo does not return expected flight results	CRMC-139522, CRMC-141120
CLQ-82516	GDS-Air-BA-Baggage incorrectly shown in Concur#3MP	CRMC-139330, CRMC-139519, CRMC-139904
CLQ-82530	DC-Travelfusion-Class of service for SG writing Y for economy- Sabre has SG Y class loaded as Business	CRMC-137793
CLQ-82541	GDS-AIR- Concur just offer LATAM BRAZIL flight results when search by price if removed from preferred carrier list	CRMC-134054, CRMC-134805
CLQ-82577	3rd PTY-Amadeus#15891781-For Mix class search, no Premium economy Refundable fare returns	CRMC-125736
CLQ-82685	GDS-Air-Concur showing AerLingus (EI) AerSpace flights as Economy, shows as Premium Economy in GDS-Sabre	CRMC-139657
CLQ-82775	GDS-Car-When booking one way rental, Concur is not accurately reflecting the drip off fee in the Travel Details page as it shows during the booking process and in the GDS-Sabre	CRMC-140164

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Release Date: May 11, 2019 Initial post: Tuesday, June 04, 5:00 PM PT	Client FINAL

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Key	Title	Linked Issues
In addition to the enhancements listed here, there were 8 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-78046	Retire Amadeus Reporting Setting	
CLQ-78708	Remove Discount Code Substitution for TripLink Discount Code for Air Partners	

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Key	Title	Linked Issues
CLQ-68222	Southwest Airlines no amount in Travel Request	CRMC-115472
CLQ-71288	Amadeus + DC or Alt GDS: Estimated total trip cost missing from itinerary pages and approval email	CRMC-112597
CLQ-73212	Profile-Sabre Profile -SNCF Companion bookings - creates separate PNRs but in lead Pax name only	CRMC-123277
CLQ-73366	GDS-Air-Iberia shuttle flights remarks not showing in the return segment in Travel Details Overview Page-Amadeus	CRMC-123191
CLQ-74476	GDS-Car-Car rental "Location details" link displays an error for all Airport locations-Sabre-Acome	CRMC-125493
CLQ-75263	GDS-AIR-Z class appears twice with conflicting refundability rules-Sabre	CRMC-126958, CRMC-133046, CRMC-126740, CRMC-120092
CLQ-76616	Profile-FOP-Guest bookings charged to Ghost Card vs Temporary Card on Sabre	CRMC-127322
CLQ-76953	Fix SK for Amadeus Flex Faring	CRMC-129032

Key	Title	Linked Issues
CLQ-77456	3rdPTY-Travelport Rapid Reprice Exchange-Exclude Unbundled Economy Fares is enabled but DL E class booked post tkt exchange-Apollo/Worldspan	CRMC-130581
CLQ-77777	Worldspan: duplicate phone numbers in PNR - fix for car only	CRMC-116606
CLQ-78677	GDS-Car-Avis intermediate cars not showing as available in Concur for searches within Italy.	CRMC-131367
CLQ-79082	GDS-Air-Tui airlines displays P class as First class instead of Economy-Galileo	CRMC-132986
CLQ-79142	GDS-AIR-AF Subscription price changes after user confirms the reservation - Amadeus	CRMC-133074
CLQ-79150	Reporting-Trip Library-Unable to view trip details-Sabre	CRMC-131588
CLQ-79398	Unexpected system error - Time Zone Issue - Create OPI to fix	CRMC-133368

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Release Date: June 8, 2019 Initial post: Tuesday, June 11, 3:30 PM PT	Client FINAL

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Key	Title	Linked Issues
In addition to the enhancements listed here, there were 5 enhancements related to GDPR compliance readiness, infrastructure upgrades, and efficiencies.		
CLQ-62980	**June** Worldspan/WNDC: Passive Segment format needs to designate arrival date	CRMC-105123
CLQ-71432	Email - Replace hard-coded text segment in approval notification email	CRMC-111124, SS-21683
CLQ-79282	Amadeus AF ABT: Name Mismatch Error Handling	
CLQ-79354	Abonnement for Sabre - Use multiple identifiers	CRMC-107611
CLQ-79455	View Travel Agency - Add Row for Credential Pseudo City in Addition to Booking Pseudo City	
CLQ-79844	Branded Fares: Add Virgin Atlantic (VS) to "Complex Brands" List for Travelport	

Customer Cases

Key	Title	Linked Issues
CLQ-59793	GDS - Hotel - Concur is showing a different rate in Availability, Review and Reserve page and to the rate showing in the Rules and cancellation policy	CRMC-105153
CLQ-65473	Profile-Custom Profile Fields-cannot remove unused custom user field	CRMC-107665
CLQ-75018	GDS-Air-NZ fares are noted as Seat+Bag on Itinerary	CRMC-125490
CLQ-75829	Profile-User profile-Language-Incorrect wordings in 'Air Travel Preferences' section in Latin Spanish	CRMC-127495

Key	Title	Linked Issues
CLQ-76224	DC-TripSource-Hotel not removed from GDS PNR when canceling single hotel from a reservation containing multiple hotels	CRMC-129979, CRMC-123977
CLQ-77911	3rd PTY-Travelfusion Transavia France-Airplus card not appearing as a FOP	CRMC-130991
CLQ-77965	Profile-Sabre Profiles-Sync Not Working for XML Sync using SureWare	CRMC-125209
CLQ-78238	DC-Travelfusion-Sporadic display of price zero in booking.com hotel search results	CRMC-131470
CLQ-78249	Update NZ for Flex Faring	CRMC-130180
CLQ-78935	DC-ACDC-Flight Pass showing in incorrect fare bucket	CRMC-105212
CLQ-79297	GDS-Discounts-Discount negotiated Hotel Rate not Displaying in Concur, shows in GDS-Worldspan	CRMC-133192
CLQ-79395	GDS-Discounts-Hotel imports-Most Preferred preference wording not showing correctly for non-GDS hotel imports-Sabre	CRMC-133364
CLQ-79422	GDS-Car-Amadeus-HERTZ:Users booked car segment that appeared 3-4 times in PNR with different CF	CRMC-133394, CRMC-133413, CRMC-133393
CLQ-79450	EMEA DC: As soon as the user logs in they receive an error 500 on the main SAP Concur page and Travel page	CRMC-128160, CRMC-128374
CLQ-79581	GDS-AIR-Flights greyed out when Refundable Check box is selected-Sabre	CRMC-133732
CLQ-79834	GDS-AIR- Price for Premium Economy combine with Business class of service not showing as an option, available in GDS-Amadeus(cut 2)	CRMC-125164
CLQ-79897	DC-SNCF- Unable to book SNCF due to the error	CRMC-134141